

Conference regulations
„International Interdisciplinary Conference on Holistic Maternity Care 2025”

§ 1 General provisions

1.1 This document (hereinafter referred to as the Regulations) defines the rights and obligations of the Participants of the International Interdisciplinary Conference on Holistic Maternity Care (hereinafter referred to as the Conference) and constitutes an integral part of the Agreement on Participation in the Conference.

1.2. The Conference will be held on March 15, 2025 in Katowice at ul. Medyków 18, in Katowice – Ligota.

1.3. The Conference is organized by HYPNOS INSTITUTE SPÓŁKA Z OGRANICZONĄ ODPOWIEDZIALNOŚCIĄ, with its registered office in Radzionków, 41-922 ul. Wopistów 24, NIP: 6452579013; <https://www.hypnosinstitute.com> ; e-mail: info@hypnobirthing.pl. The website and payment services are provided by Ignisdev Ltd, CRN: 11184492, Office 127B, 182-184 High Street North, London E6 2JA, United Kingdom.

1.4. The detailed Conference programme is available on the event website: www.birth.expert

1.5. The privacy policy is available on the website www.birth.expert.

§ 2 Registration process

2.1. The Participant declares their willingness to participate in the Conference by selecting a specific Package.

a) The Client completes the Account Registration Form, in which they indicate: name and surname, address, e-mail and optionally invoice data.

b) If the Client places an Order on behalf of a company, they should complete the form with the company's details, including VAT identification number, country, company name, and address.

c) The Client is obliged to accept the Regulations and privacy policy.

d) In order to finalize the order and thus pay for it, the Client clicks the "Order and pay" button.

e) After paying for the Order, the Client receives a confirmation in the form of an e-mail, which also constitutes confirmation of the conclusion of the Agreement between the Client and the Seller.

2.2. Anyone interested in the subject matter of the conference can participate in the conference.

2.3. After the on-site registration is closed, it will be possible to join the waiting list. Qualification for participation from the waiting list, subject to availability, will be determined based on the order of submissions. Registration for online-only access has no limitations on the number of participants.

2.4. In the event of any issues with making a payment, participants should contact the Organizer.

2.5. The Organizer reserves the right to propose an alternative method of payment and to confirm the reservation.

2.6. Participants are responsible for thoroughly verifying the information they provide to the Organizer, particularly details related to financial documents such as invoices or receipts. The

Organizer shall not be held liable for the consequences of incorrect or false information provided by the Participant.

2.7. When placing an order, full and correct data for the invoice or personal account must be provided. In the absence of these, issuing an accounting document may be difficult or impossible. The organizer is not responsible for errors resulting from incorrectly provided information.

§ 3 Fees

3.1. Participation in the Conference is subject to a fee.

3.2. The cost of participation varies depending on the selected form of attendance and the payment date:

- Rate I: Payment made by 10/12/2024 or until promotional tickets are sold out: 839 PLN.
- Rate II: Payment made from 11/12/2024 until tickets are sold out: 989 PLN.
- VIP Package Rate I: Payment made by 10/12/2024 or until promotional tickets are sold out: 1149 PLN.
- VIP Package Rate II: Payment made from 11/12/2024 until tickets are sold out: 1289 PLN.
- Online Package Rate I: Payment made by 10/12/2024 or until promotional tickets are sold out: 699 PLN.
- Online Package Rate II: Payment made from 11/12/2024: 789 PLN.
- VIP Online Package Rate I: Payment made by 10/12/2024 or until promotional tickets are sold out: 799 PLN.
- VIP Online Package Rate II: Payment made from 11/12/2024: 889 PLN.

3.3. The activity is exempt from VAT under applicable tax regulations.

3.4. Failure to make payment for Conference participation within 5 calendar days of completing the registration form will result in the cancellation of the registration.

3.5. The Organizer will issue an electronic document to confirm payments made.

3.6. The Conference participation fee includes:

For in-person attendance:

- Participation in lectures and access to materials provided by the Conference Partners,
- Conference materials,
- Certificate of participation,
- Access to refreshments during coffee breaks.

For online attendance:

- Participation in lectures,
- Certificate of participation.

§ 4 Participation in the Conference

4.1. Persons taking part in the on-site Conference will be verified and marked in the system during registration at the event location.

4.2. At the end of the on-site Conference, Participants will receive a certificate confirming their participation in the Conference.

§ 5 Cancellation of participation, change in the participation of the Conference

5.1. The Participant may cancel their participation in the Conference, as well as make changes to their participation in the Conference.

5.2. The Participant's cancellation of participation in the Conference should be made in writing and sent to the email address provided on the Conference website.

5.3. Payment and registration are required for the Participant to take part in the Conference.

5.4. In case of cancellation of the Conference, the Participant is entitled to a refund of the participation fee, reduced by costs and handling fees:

- Cancellation notified by 31/12/2024 – the costs are 20% of the value of the services selected by the Participant,
- Cancellation notified from 01/01/2025 – the Participant is not entitled to a refund, but the organizer will grant the Participant access to the online event. The Participant may also find another person to take their place and provide their details to the Organizer.

5.5. In the case of the Participant's cancellation of participation in the Conference, the Organizer will promptly, but no later than 14 days from the date of receipt of the cancellation, refund the fees paid by the Participant, reduced in accordance with these Terms and Conditions, to the payment instrument used for the payment.

5.6. With the prior consent of the Organizer, it is possible to change the Participant's participation in the Conference (change of person).

5.7. The participation change must be made in writing or in a documented form and sent to the email address indicated on the Conference website.

5.8. In justified cases, the Organizer, at the clear request of the Participant, may decide separately from the above provisions regarding the refunded amount, in a manner more favorable to the Participant, provided that this does not create any claim or right on the part of the Participant and is subject to the Organizer's unilateral decision.

5.9. The Organizer is entitled to cancel the Conference, change the date, or the location of the Conference, particularly in the case of an insufficient number of participants, an increase in the costs of conducting the Conference above the fair compensation of the Organizer, or an increase in the costs of conducting the Conference above the price that Participants are paying.

5.10. All Participants will be notified of any changes to the Conference for reasons attributable to the Organizer.

§ 6 Right of withdrawal

6.1. The provisions of this paragraph shall apply only to contracts in which the ordering party is a consumer, i.e. a natural person acting for a purpose not directly related to their business, trade, craft or professional activity. The above provisions are intended to protect consumer rights against unfair contract terms and to ensure standards regarding the quality of goods and services. This paragraph shall apply in particular to situations where the subject of the contract is not of a professional nature for the consumer, which results from the type of services provided or goods offered, in accordance with the regulations.

6.2. A consumer who has entered into a distance contract or a contract concluded outside the organizer's premises may withdraw from it without providing a reason, by submitting a relevant statement in documentary or electronic form to the organizer's email address or in writing to the organizer's address within 14 calendar days from the conclusion of the contract.

6.3. The statement of withdrawal by the Participant must be unequivocal.

6.4. If the Client withdraws from the contract via email, the Seller will promptly send a confirmation of receipt of the withdrawal information by email.

6.5. For security reasons, a statement sent electronically by email must be sent from the email address provided during registration; otherwise, a scanned copy with the participant's signature is required.

6.6. The consumer may use the withdrawal form provided in Annex 1 to the Terms and Conditions.

6.7. The right to withdraw from the contract is excluded in the case of contracts:

a) for the provision of services for which the consumer is required to pay a price, if the entrepreneur has fully performed the service with the consumer's explicit and prior consent, and the consumer was informed before the commencement of the service that, once the service is performed by the entrepreneur, the right of withdrawal from the contract will be lost, and the consumer has acknowledged this,

b) where the subject of the service is a non-prefabricated good, produced according to the consumer's specifications or intended to satisfy their individualized needs,

c) where the subject of the service is sound or video recordings or computer programs delivered in sealed packaging, if the packaging has been opened after delivery,

d) for the delivery of digital content not provided on a physical medium, for which the consumer is required to pay a price, if the entrepreneur has started the service with the consumer's explicit and prior consent, and the consumer was informed before the commencement of the service that, once the service is performed by the entrepreneur, the right of withdrawal from the contract will be lost, and the consumer has acknowledged this, and the entrepreneur has provided the consumer with confirmation.

e) provision of services that began, with the consumer's consent, before the 14-day withdrawal period had expired,

f) the sale of audio and visual recordings and data stored on computer media after the consumer has removed their original packaging,

g) services with characteristics specified by the consumer in their order or closely related to their person,

h) services that, due to their nature, cannot be returned or whose subject matter deteriorates quickly,

i) in the case of withdrawal from the Sales Agreement, such an agreement is considered not concluded, and the parties are obliged to return what they have mutually provided to each other, i.e., everything they have received from each other.

6.8. To meet the deadline, it is sufficient to send the statement of withdrawal to the correspondence address or email address of the Seller specified in § 1 of the Conference regulations before the deadline expires.

6.9. The Participant agrees to the performance of the service by the Organizer before the withdrawal period expires and thereby waives the right to withdraw from the agreement if the agreement (payment for participation in the event) is concluded late enough that the Conference opening will occur before the withdrawal period expires.

6.10. In case of doubt, the Participant's presence at the Conference is considered a request for the Organizer to begin the service and a waiver of the Participant's right to withdraw from the agreement.

6.11. The Organizer will, no later than 14 days from the effective receipt of the Consumer's statement of withdrawal from the agreement, refund the payments made by the Consumer.

6.12. If the statement of withdrawal from the agreement is delivered to the Organizer after the service has begun, the Organizer retains the right to charge the participation fee for the Conference in an amount proportional to the scope of the services performed and to which the Organizer was ready to provide until the Consumer effectively notified the Organizer of the withdrawal.

6.13. The right to withdraw from the agreement does not apply to the Consumer if the Organizer has already performed the service provided for in the agreement or Terms and Conditions.

§ 7 Warranty claim

7.1. Complaints should be submitted in electronic, documentary, or written form to the addresses of the Organizer provided in § 1 of the Regulations.

7.2. Complaints from Conference Participants must be submitted no later than 3 days after the end of the Conference. After this period, no complaints will be considered.

7.3. The complaint should specify the reason for the complaint, the date of the event justifying the complaint, the Participant's request for resolution, and the Participant's bank account number to which, in case the complaint is accepted, the Organizer will refund the monetary payment.

7.4. The Customer may inform the Seller about any irregularities or interruptions in the service operation by sending the relevant information to the email address provided on the website.

7.5. In order for the complaint to be valid, the Participant is required to provide their first name, last name, correspondence address (including email address), as well as the type and date of the irregularity related to the Conference or any part of it, or the Service.

7.6. The complaint will be considered within 14 days from the day it is received by the Organizer.

7.7. The Participant will be notified about the way the complaint was resolved at the address provided during Registration, unless the complaint specifies a different address for receiving the response.

7.8. For security reasons, complaints submitted by email should be sent from the email address provided during registration.

7.9. The Organizer does not provide a guarantee for the Conference.

§ 8 Personal data

8.1. The Seller is the administrator of personal data collected via the Website.

8.2. The personal data of Participants are collected in order to enable the Participant to participate in the Conference, including sales support, provision of services related to Participation, delivery of certificates, as well as for the purpose of fulfilling the Organizer's services and claims related to the Conference, and if the Client consents to this - also for marketing purposes.

8.3. The Organizer processes the following personal data of the Participant:

- Personal data of the conference participant:

name, surname, telephone number, e-mail address, address details - street and number, postal code and city and country.

- Invoice data:

Company name of the entity or individual (full name), address data – street and number, postal code, city, country, VAT identification number, separate e-mail address for sending the invoice (if applicable).

8.4. A Client who has registered for the Conference has the right to view their data, to correct them and to demand that they be discontinued. The data can be viewed, changed and applications and requests related to them can be submitted by contacting the seller at the Organizer's e-mail address indicated in § 1 of the Regulations.

8.5. Providing personal data is voluntary, although failure to provide the personal data indicated in the Regulations necessary to conclude the Conference Participation Agreement results in the impossibility of concluding this Agreement.

8.6 The Client's personal data is stored for the duration of the Agreement, including the provision of services related to the Conference, the Seller's and Organizer's Websites and claims due to the Parties.

8.7. Detailed rules regarding the processing of Clients' personal data are included in the Privacy Policy.

§9 Consent to use participant's image

9.1 During the Conference, the Organizer may take photos and film its course for the purposes of documentation, promotion and advertising of the Organizer or the Conference.

9.2 Participation in the Conference is tantamount to expressing free, unlimited in quantity, time or territory, consent to free use, processing, reproduction and multiple dissemination of the participant's image recorded in photos taken during the Conference without the need to approve them each time, for information, promotion and advertising purposes of the Conference. The above consent is unequivocal with the fact that photographs and recordings made during the Conference may be placed on the Internet, including primarily on the Conference website at <https://birth.expert> and open or closed websites and on social networks Facebook, Instagram etc.

9.3 The Conference participant confirms by completing and submitting the form of participation in the Conference that he consents to the free use of his image, voice, speech, recorded during the Conference, within the scope of paragraph 9 (2) above. In case the participant refuses to give consent to use his or her image, the participant is obliged to inform by electronic means of the lack of consent to record the image no later than on the day before the Conference.

§ 10 Final provisions

10.1. In the case of a purchase from abroad, tax regulations may impose additional obligations on the Participant, the cost of which and the duty to report to the appropriate foreign government authorities rests with the Participant.

10.2. The Organizer may change the Service and its assortment, including prices, scope, and type of Products or Services, without prior notice. Registrations made before the above-mentioned changes are carried out in accordance with the status of the Service at the time the order was placed.

10.3. All content available on the Service, including texts, recordings, graphics, logos, are the property of the Organizer or have been used by them with the consent of their owners. Using them for purposes not related to fair use without the owner's consent is illegal, and their infringement results in liability for damages and criminal sanctions.

10.4. The Organizer reserves the right to make changes to the Regulations for important reasons, i.e.: changes in legal regulations, changes in the conditions of organizing the Conference, in particular for reasons beyond the control of the Organizer, changes in payment methods - to the extent that these changes affect the implementation of the provisions of these Regulations.

10.5. The Organizer will inform the Participant immediately of any change and in the event of a change in the Regulations, the Participant has the right to withdraw from the Agreement within 14

days from the date of notification of the change. Failure to submit a declaration of withdrawal is considered as the Participant's acceptance of the new version of the Regulations.

10.6. The resolution of any disputes between the Organizer and the Participant who is a consumer shall be submitted to the competent courts in accordance with the relevant provisions.

10.7. The resolution of any disputes between the Organizer and the Participant who is not a consumer shall be submitted to the competent court for the seat of the Organizer.

The Regulations are effective from 25/10/2024.

Appendix No. 1 to the Conference Regulations

The form should be completed and sent back in scan form via email only if you wish to withdraw from the contract.

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Place, date

CONSUMER WITHDRAWAL FORM
regarding the conference „International Interdisciplinary Conference on Holistic Maternity Care 2025”

Consumer data:

I withdraw from the contract concluded on at a distance without giving any reason.

.....
Signature